

Innovation and Excellence Awards 2012

Categories

Pillar of the community

- Commitment to the IPOANS community
- Support of community events and projects
- Volunteer and donates their personal time
 - Support of local charities

Development of the Year

- Environmental qualities
- Trendsetter in innovation and design
 - Quality of workmanship
- Positive effect on neighborhood

Income Property Owner of the Year

Small: 50 units or less

Large: 50 units plus

- Services available to residents
- IPOANS commitment and involvement
 - Local community support
 - Occupancy rate
- Demonstrate pride of ownership
 - Goals and achievements
 - Retrofits to property

Property Manager

- Outstanding client and customer service
 - Understanding of the tenancies act
 - List of goals and achievements
- Environmental education and retrofits
 - Marketing and HR
 - Quality of properties

Industry Rising Star

- Well rounded knowledge – Tenancies, Maintenance, Customer service, Administration, Development
 - Student Mentality and Leadership skills
- Member of a Property Management or Development Team; Resident Manager, Leasing Agent, Administrator Etc.

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Qualifications

Pillar of our Community qualifications

- Documentation supporting contribution to community organizations (campaign contributions not applicable)
- Letters recognizing personal time volunteered.
- Strong community membership – church, youth groups, soup kitchen, coach or mentor

Development of the year qualifications

- Completed in 2011
- Photos demonstrating quality of workmanship
- List of environmental implemented in construction
- Innovation in design, one page submission on the building stands above all others

Income property owner of the year qualifications

- Building improvements – list/photos of retrofits
- Environmental awareness – documentation/photos of retrofits to properties, campaigns and education for tenants, refuse and recycling facilities
- Tenant relations – list of tenant incentives, tenant and community involvement
- Low occupancy rate – rent roll to be provided
- List of goals and achievements

Property Manager of the year qualifications

- Understanding of the tenancies act
- Quality of properties – cleanliness, improvements
- Emergency and fire safety plan in place
- Environmental contributions by tenants and staff
- Tenant relations, high quality community – letter from a resident

Industry Rising Star

- Knowledge of the Income property Industry
- Student Mentality always looking to improve on skills
- Outstanding Customer Service and Administrative Skills
- Valuable member of a companies team; Right Hand
- Represents a solid image of the industry